



January 9, 2019

Dr. Richard Azizkhan, Administrator
Children's Hospital & Medical Center
8200 Dodge St
Omaha, NE 68114

Dear Dr. Azizkhan:

An unannounced visit was made to Children's Hospital & Medical Center on December 27, 2018 - January 3, 2019, by representatives of this Department. The purpose of the visit was to investigate a complaint on non-compliance with regulatory requirements received by our office.

The following are the general allegation(s) of non-compliance and conclusions:

ALLEGATIONS:

- The facility failed to ensure medical staff physicians provided quality medical care to patients.
- The facility failed to take appropriate action when a physician fails to adhere to medical staff bylaws, regulations and rules.
- The governing body failed to ensure medical staff privileges were granted in accordance with medical staff bylaws and included review of the physician's character, competence, training, experience and judgment.

FINDINGS:

Based on a review of Medical Staff meeting minutes, Governing Body meeting minutes, physician credential files; peer review reports; and Medical Staff By-Laws revealed the facility has multiple sources for reviewing and ensuring the medical staff provide quality medical care to patients. Interviews were conducted with the Chief Medical officer, President/Chief Executive officer, Board chair; and they further confirmed this finding. Review and interview revealed that the Medical Staff Executive Committee and Board of Directors take appropriate action when a member of the medical staff fails to adhere to their requirements. Review and interview confirmed that privileges are granted to physicians based on their character, competence, training experience and judgment through review of references, peer reviews, National Physician Data Bank, license, verification of education and experience. The Governing Body makes the final decision on all privileges granted. None of these allegations were substantiated.

These findings are related to regulations under the Licensure Unit's regulatory authority. Since each division has unique statutory and regulatory obligations and guidelines, it may be possible that your facility will receive additional findings from other divisions who have also participated in the investigation/assessment of these same or similar allegations.

Sincerely,

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